



**Therma-Stor** LLC

4201 LIEN RD. • MADISON, WI 53704



**PHOENIX**

# DRYMAX XL | XL LGR DEHUMIDIFIER

## OWNER'S MANUAL

### Installation, Operation & Service Instructions – READ AND SAVE THESE INSTRUCTIONS –

#### The Phoenix DryMAX XL LGR Dehumidifier

- Two in the space of one regular XL
- XL LGR Performance - 125 PPD
- Built In Bluetooth
- Free DryLINK App
- Graphical Control Panel
- Patented FiveCOIL Design
- Wheels and a Handle
- Cord Storage
- Maneuverability
- Superior Stacking
- Size = 24" x 16" x 17.5"
- Easily Serviceable

The groundbreaking DryMAX XL removes an amazing 125 ppd at AHAM while taking up only 50% of the space of the next smallest competitive XL dehumidifier. Because of its compact size, the DryMAX XL allows restorers to fit twice the amount of XL dehumidifiers on their vehicle. The DryMAX XL is also the first dehumidifier with built-in Bluetooth technology and the first with an advanced graphical control panel which puts all the information on homescreen in an easily understandable format. Our free DryLINK app is included with the unit upon purchase. This unit will automatically send the psychrometric data by Bluetooth to the DryLINK app or an app you may already use for your drying jobs.

Like our industry-leading DryMAX and AirMAX, the new Phoenix DryMAX XL was also designed with superior stacking features and easy service access. Our patented FiveCOIL design, which includes our micro-channel condenser, allows the featherweight DryMAX XL to pack a knock-out punch on drying performance every time.



Phoenix DryMAX XL

Part No. 4037000 (Red)

4037060 (Blue)

618 (Green)

Patent: [thermastor.com/patents](http://thermastor.com/patents)



TS-1141

07/24 Rev. G



SCAN ME

Specifications subject to change without notice.

USEPHOENIX.COM | 800-533-7533



**Table of Contents**

Introduction .....1

1. Safety Certifications .....2

2. Specifications .....2

3. Operation .....2

    3.1 Transporting .....2

    3.2 Electrical Requirements.....3

    3.3 Control Panel .....3

        3.3.1-3.3.23 How to use ..... 3-7

    3.4 Ducting .....7

4. Maintenance .....7

    4.1 Air Filter .....7

    4.2 Storage and Freeze Protection .....7

5. Service .....7

    5.1 Running Diagnostics .....8

        5.1.1-5.1.7 Diagnostic Mode ..... 8-9

    5.2 Technical Description .....9

    5.3 Troubleshooting .....9-10

        5.3.1-5.3.4 Troubleshooting..... 10-12

6. Options & Accessories ..... 12

7. Wiring Diagram ..... 13

8. Service Parts ..... 14

    Warranty ..... 16

- The appliance shall be installed in accordance with national wiring regulations.
- Please allow one foot of clearance for the inlet and outlet of the unit.

**1 Safety Certifications**

The Phoenix DryMAX XL conforms to unified standard UL 60335-2-40.

**2 Specifications**

- Part No.** 4037000 (Red)  
4037060 (Blue)  
618 (Green)
- Power** 7.7 amps, 110-120 VAC, Grounded
- Water Removal** 125 pints/day @ AHAM (80° F, 60%)
- Blower** 300 CFM at max speed
- Refrigerant Charge** 1 lb, 8 oz. R-410A
- Operating Range** 33° F to 104° F
- Filters:** 12" x 14" x 1" Pleated Media MERV-10  
(Part #4038558)  
(Part #4039853 Duct Ring 10" - Optional)  
(Part #4039854 Duct Ring 14")
- Duct Options** Outlet – 2 x 10" Lay-Flat or 1 x 14" Lay-Flat
- Cord Length** 25 ft
- Warranty** Five years;  
1st year 100% of Parts and Labor  
2nd-5th year 100% of sealed refrigeration system parts.

**Dimensions**

	Unit	Shipping
Width	16"	19.5"
Height	17.5"	20"
Depth	24"	28"
Weight	88 lbs	90 lb

Patent: thermastor.com/patents

**3 Operation**

Place dehumidifier inside structure, place condensate hose into a drain, or a very large container, and turn on. To decrease drying times, make sure all windows and doors are closed to the outside and seal off the wet area from any unaffected areas.

**3.1 Transporting**

The Phoenix DryMAX XL features a high-impact roto-molded housing which protects the unit. It is recommended the units are properly secured for transport. The Phoenix DryMAX XL must always be on its base when transported by vehicle.

Read the operation and maintenance instructions carefully before using this unit. Proper adherence to these instructions is essential to obtain maximum benefit from your Phoenix DryMAX XL dehumidifier.

**⚠ WARNING**

- This appliance is not intended for use in elevations over 2,000 m (6,562 ft.).
- It is designed to be used INDOORS ONLY.
- If used in a wet area, plug it into a GROUND FAULT INTERRUPTER.
- DO NOT use the Phoenix DryMAX XL as a bench or table.
- It must always be used in the horizontal position.
- Never operate a unit with a damaged power cord. If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified person in order to avoid a hazard.
- Do not unplug the unit by pulling on the cord. Grasp the plug firmly and pull it out of the wall socket or power receptacle.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.



### 3.2 Electrical Requirements

The Phoenix DryMAX XL plugs into a common grounded outlet on a 15 amp circuit. It draws 7.7 amps at 80 °F, 60% RH. If used in a wet area, a ground fault interrupter (GFI) is required. If an extension cord is required, it must have a minimum of 14 gauge conductors if 25 feet long or less and 12 gauge conductors if greater than 25 feet long.

### 3.3 Control Panel

When presented with Control Panel Selection Boxes in the control panel the white box with the black lettering will be the active selection.

#### Control Panel Key

##### Light Bar

**Green Pulsing** = The system is running correctly but the compressor is off.

**Green** = The system is running normally and the compressor is on.

**Blue** = The system is running normally but the unit is in defrost.

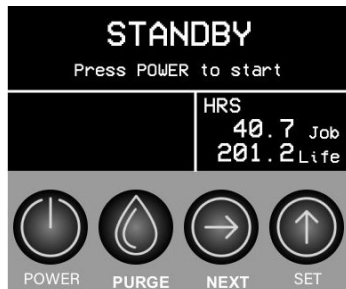
**Red** = Reservoir full, check the pump, float switch, or condensate hose.

#### 3.3.1 Startup



When the unit is plugged in you will see the Phoenix logo followed by the Standby Screen

#### 3.3.2 Plugged In - Standby Mode



When plugged in but without pushing the power button, the display will communicate to the user that the machine is in Standby mode and ready to be powered on. In Standby Mode, the display will also show the current job and life hours on the fourth line.

#### Light Bar = Off

The Powering Up screen allows the compressor time to acclimate before starting up.

#### Light Bar = Pulsing



#### 3.3.3 Power Button

When the dehumidifier is plugged in it will enter stand-by mode.



Press the button to turn the dehumidifier on. The unit will begin the Powering Up sequence and you will see this screen:



Press and hold the Power button to turn the dehumidifier off. The dehumidifier will go through a powering-down cycle.

The default shut-down time is three minutes plus 20 seconds for a final purge. The shutdown time can be changed by scrolling through the menu to this screen.



#### \*\*\*IMPORTANT\*\*\*

- Unplugging the unit without running the shutdown sequence will allow water to remain in the unit after use.
- Tilting the unit more than 70 degrees on the handle side or more than 20 degrees on the non-handle side may result in water spillage.
- Tilting the unit without running the final purge may result in water spillage.



### 3.3.4 PURGE Button

During normal operation the pump automatically cycles when the reservoir is full.

Press the button to remove condensate manually from the reservoir.

### 3.3.5 Dashboard

Dashboard while in Humidistat Mode

When the machine is dehumidifying the unit will display:



- Inlet = Temperature and RH/Grains
- Outlet = Temperature and RH/Grains
- Hours = Job hours and Life hours
- Grain Depression/Gram Depression = Grains/Grams per pound value will automatically be displayed with the RH SetPoint

**Light Bar = On**

**Color = Green**

### 3.3.6 Navigation

Press the NEXT key to advance to the next screen or to enter a value

Press the SET key to scroll through available values.

**The White Box indicates the selected choice when two boxes are presented.**

Press the Purge key to return to the dashboard

### 3.3.7 Purging



Press the PURGE button to purge the machine. The display will communicate to the user that the machine is purging on the fourth line of the dashboard and show a 20 second countdown timer. This will momentarily replace grain depression until the machine has finished purging.

The display will also communicate to the user that the machine is auto purging in the fourth line of the dashboard and show a 20 second countdown timer.

### 3.3.8 Condensate Removal

The Phoenix DryMAX XL is equipped with an internal condensate pump to remove the water that is condensed during dehumidification. This allows the condensate to be pumped up to 20 feet with the attached hose. If the condensate must be pumped more than 20 feet above the unit, a second pump must be added to relay the condensate. The condensate pump automatically purges when the reservoir is full. Use the PURGE button to manually remove condensation.



For help with the “Reservoir full: check float, pump, and hose” error see section 5.3 Troubleshooting

### 3.3.9 Defrosting

The display will communicate to the user that the machine is defrosting on the fourth line of the dashboard. This will momentarily replace grain depression until the machine has finished defrosting.

**Light Bar = On**

**Color = Blue**

### 3.3.10 Defrost Cycle

If the low side refrigerant temperature drops due to excessive frost formation on the evaporator coil and below the temperature set point, the thermistor activates the PLC and Status Light Indicator. The compressor is cycled off and on by the thermistor temperature measurement. The air mover will continue to run, causing air to flow through the evaporator coil and melt the ice when the compressor is off. When the air temperature and/or humidity increases, the evaporator temperature will rise and the thermistor will end the defrost cycle at the temperature set point.

**Light Bar = Blue**





### 3.3.11 Shut Down Sequence/Power Down time



Press the Set button to adjust the Power Down Time in one minute increments ranging from 3 – 20 minutes.

The Power Down Time allows the blower to run to remove water from the coil and to allow the evaporator to acclimate to the ambient conditions. At the end of the shutdown time the unit will automatically purge to remove any remaining water.

The proper shutdown is dependent on conditions. Increasing your shutdown time will help ensure there is no residual water in the unit.

#### \*\*\*IMPORTANT\*\*\*

- Unplugging the unit without running the shutdown sequence will allow water to remain in the unit after use.
- Tilting the unit more than 70 degrees on the handle side or more than 20 degrees on the non-handle side may result in water spillage.
- Tilting the unit without running the final purge may result in water spillage.

### Scrolling Through the Menus

**3.3.12 Device Name** The following information is displayed on this screen:



Device Name = You can change this on the DryLINK App

UUID = The unique identifier for the Bluetooth Radio

### 3.3.13 Job Hours



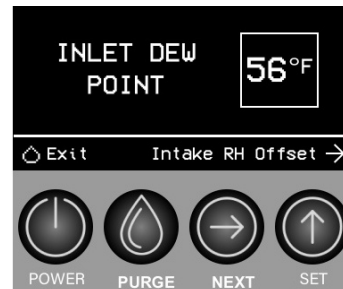
Press and hold the key for three seconds to reset the job hours from any screen.

The life hours are fixed and cumulative from the first use.

### 3.3.14 Quiet Mode

Press the Set button to enable Quiet Mode. In Quiet Mode the CFM will be reduced to 225 which is 75% of the maximum CFM. When power cycled the unit always defaults to Quiet Mode OFF.

### 3.3.15 Inlet Dew Point



The screen displays the ambient dew point.

### 3.3.16 RH Calibration

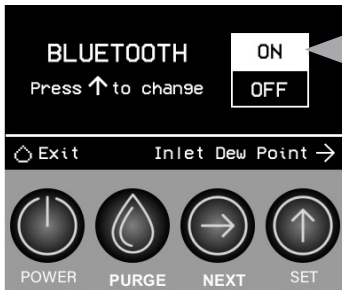


The Intake RH Reset allows you to calibrate the DryMAX to match your favorite meter. Use the Set Key to increase the reading on the screen with your meter.

Push the Set and Next keys at the same time to lower the number on the Intake RH Reset.



### 3.3.17 Bluetooth



The white box indicates the selected setting.

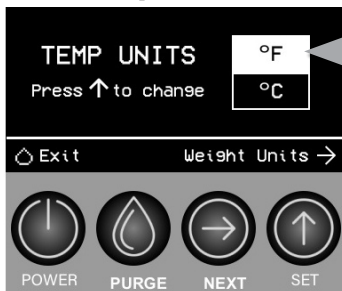
The Bluetooth functionality comes from the factory set to “On”. In the on position the DryMAX XL is capable of transmitting data and receiving commands using the Phoenix DryLINK app or other compatible apps.

For further information see the DryLINK Quick Start Guide or use the QR code to go to our website.



QR Code to take you to the DryLINK web page.

### 3.3.18 Temperature Units



The white box indicates the selected setting.

Press the Set button to toggle the temperature units between F° and C°

Press the Next button to confirm selection and advance to the next screen.

### 3.3.19 Water Units



The white box indicates the selected setting.

Press the Set button to toggle the humidity units between RH, grains, and g/Kg. This will affect the readout on the right of the home screen on lines one and two which show the inlet and outlet conditions.

### 3.3.20 Humidistat Mode



The white box indicates the selected setting.

The default mode is Humidistat “Off”

Press the Set button to toggle the Humidistat Mode On/Off.



The white box indicates the selected setting.

Press the Next button to advance to the next screen. If Humidistat mode is enabled, then proceed to Humidistat Set point. Else, proceed to Humidity Units.

### 3.3.21 Humidistat Set Point



Press the Set button to adjust the set point RH% in 5% increments ranging from 20% RH to 80% RH and then looping back to 20% RH.

Press the Next button to confirm selection and advance to the next screen.

### 3.3.22 Humidistat Fan Mode



The white box indicates the selected setting.

Press the Set button to toggle the Humidistat Fan mode from Always On to Auto.

Press the Next button to confirm selection and advance to the next screen.



### 3.3.23 About

The about screen provides the following information:

VIHW: Part Number for the Display Board

VIFW: Firmware Version on the Display Board

PWHW: Part Number for the Power Board

PFWW: Firmware Version on the Power Board

UUID: The unique identifier for the Bluetooth Radio

### 3.4 Ducting

Wire duct collars are supplied to allow two 10" lay-flat ducts (optional) or one 14" lay-flat duct to be attached to the Phoenix DryMAX XL outlet. Lay-flat plastic ducting is available; see section 6 Options and Accessories. To attach ducting to the wire duct collar, put the plastic duct end through the collar center and roll the duct end outward so that it overlaps the outside of the collar. The duct and collar may then be quickly attached to the Phoenix DryMAX XL by snapping the collar over the exhaust tabs.



## 4 Maintenance

### 4.1 Air Filter

The Phoenix DryMAX XL is equipped with a pleated media air filter that must be checked regularly. The standard filter is a MERV-10 high efficiency filter. Operating the unit with a dirty filter will reduce the dehumidifier's capacity and efficiency and may cause the compressor to cycle off and on unnecessarily. The filter can generally be vacuumed clean several times before needing replacement. Replacement filters can be ordered from the manufacturer or purchased locally if available **IMPORTANT: DO NOT** operate the unit without the filter or with a less effective filter as the coils inside the unit could become clogged and require disassembly to clean.



1. Lift handle to replace filter
2. Pull on the filter tab
3. Use finger slot to help push the filter out

### 4.2 Storage and Freeze Protection

There are two issues to consider when the Phoenix DryMAX XL is stored between uses and both pertain to water trapped in the unit. The first is biological growth and the second is damage caused by freezing. The effects of the trapped water can be greatly reduced if precautions are taken to remove as much as possible before storage.

4. Use the pump PURGE button to reduce the water level in the reservoir.
5. Stretch the hose flat to drain it completely. Raise one end above your head and spool hose while draining water out the other end.
6. To reduce biological growth flush the unit with a bio-fungicide that is approved for use with copper, aluminum and polyethylene. To flush:
  - a. Run the hose to a drain.
  - b. Plug in the unit but do not turn it on.
  - c. Remove the air filter. Slowly pour a quart of the antimicrobial through the heat exchanger
  - d. Hold in the pump purge switch to reduce the water level in the reservoir.
  - e. Flush with water.
4. If the unit will be exposed to freezing temperatures, after purging, take off the upper housing and pour 1 cup (8oz) of a propylene glycol based anti-freeze through the heat exchanger. It will flow down into the pump reservoir. Do NOT purge the solution out of the unit.
5. Dirty filters should be changed prior to long term storage to prevent biological growth on the filter.

## 5 Service

### WARNING

**WARNING:** Servicing the Phoenix DryMAX XL with its high pressure refrigerant system and high voltage circuitry presents a health hazard which could result in death, serious bodily injury, and/or property damage. Only qualified service people should service this unit.

**CAUTION:** Do not operate unit without the top cover in place.

### CAUTION



## 5.1 Running Diagnostics

### 5.1.1 Diagnostic Mode

Contact Phoenix Tech Support for help with Diagnostic Mode - 800.533.7533.

Diagnostics mode is used by our technical support team to help diagnose problems



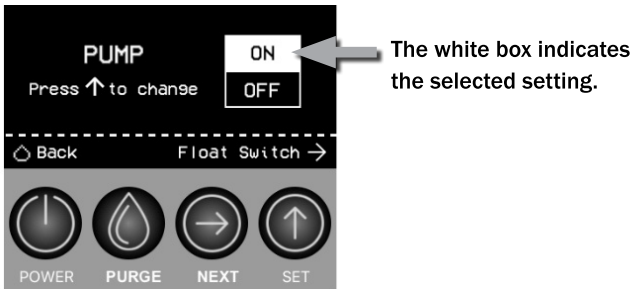
Press the Next button for 3 seconds to enter Diagnostic Mode. This action can also be performed at any time while the machine is powered on.

If Alerts are active, press the Next button to advance to the next screen. Otherwise, press the Next button again to return to the Dashboard.

### 5.1.2 Diagnostic Mode - Pump

Press the Set button to toggle the Pump On/Off.

Press the Next button to advance to the next screen.



### 5.1.3 Diagnostic Mode - Float Switch

This display will communicate to the user the current status of the Float Switch.

Press the Next button to advance to the next screen.

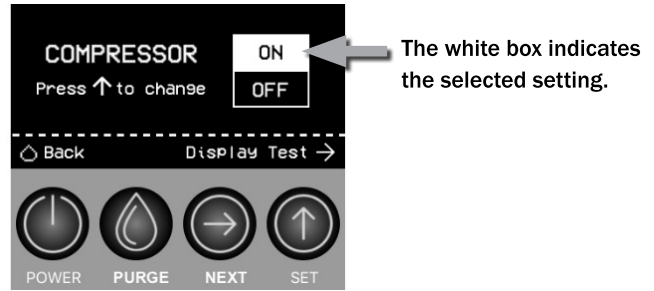
The float switch will be "Up" or "Down".

### 5.1.4 Diagnostic Mode - Fan

Press the Set button to toggle the Fan On/Off.

Press the Next button to advance to the next screen.

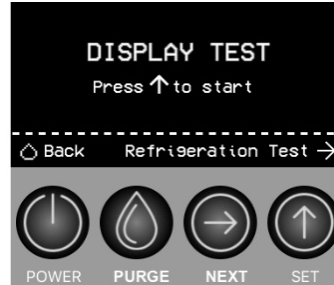
### 5.1.5 Diagnostic Mode - Compressor



Press the Set button to toggle the Compressor On/Off.

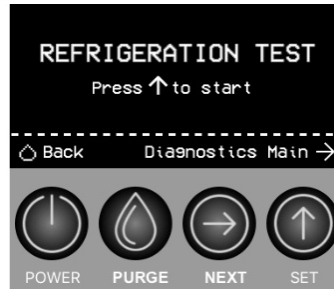
Press the Next button to advance to the next screen.

### 5.1.6 Diagnostic Mode - Display Test



Press the Set button to start the Display test.

### 5.1.7 Diagnostic Mode - Refrig. Test



The display will communicate to the user the following information during a Refrigeration Test:

Inlet = Temperature and RH/Grains

Outlet = Temperature and RH/ Grains

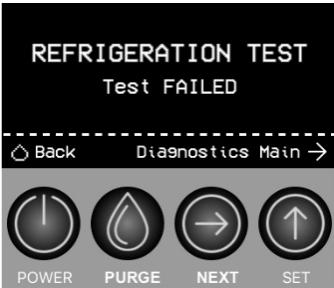
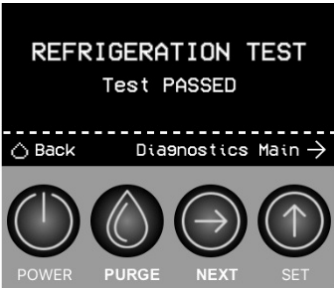
Hours = Life hours only.

Evaporator Coil = Temperature

Countdown timer = 20 minutes



Once the 20 minute countdown timer has expired, the display will automatically advance to show the refrigeration test results. The display will communicate to the user either “Refrig. test passed” or “Refrig. test failed”.



Press the Next button to return to the first diagnostic test or press and hold the Next button for 3 seconds to return to the Dashboard.



## 5.2 Technical Description

The Phoenix DryMAX XL uses a refrigeration system similar to an air conditioner’s to remove moisture from incoming air and to add heat to the air that is discharged. Hot, high pressure refrigerant gas is routed from the compressor to the condenser coil. The refrigerant is cooled and condensed by giving up its heat to the air that is about to be discharged from the unit. The refrigerant liquid then passes through a filter/drier and capillary tubing which cause the refrigerant pressure and temperature to drop. It next enters the evaporator coil where it absorbs heat from

the incoming air and evaporates. The evaporator operates in a flooded condition, which means that all the evaporator tubes contain liquid refrigerant during normal operation. A flooded evaporator should maintain constant pressure and temperature across the entire coil, from inlet to outlet. The mixture of gas and liquid refrigerant enter the compressor after leaving the evaporator coil. The compressor evacuates the cool refrigerant gas from the accumulator and compresses it to a high pressure and temperature to repeat the process.

## 5.3 Troubleshooting

### Reservoir Full: Check Float, Pump, and Hose Error



If the float is up for 60 seconds the status bar will turn red and the screen will display “Reservoir full: check float, pump, and hose”. To clear this error the float must go down.

Make sure the condensate hose is not kinking or blocked, make sure the float can go up and down freely. If you cannot resolve this error call tech support at 800-533-7533.

If left on, the unit will try to pump every eight minutes.

### No dehumidification, control does not light up and unit will not turn on from power button.

1. Unit unplugged or no power to outlet
2. Defective control board
3. Loose connection in internal wiring

### Some dehumidification, air mover runs continuously but compressor only runs sporadically.

1. Unit is in defrost cycle, DEFROST light on
2. Defrost thermistor defective or loose
3. Loose connection in compressor circuit
4. Defective compressor overload
5. Defective compressor
6. Defective control board
7. Upper housing is not sealed to lower housing





**No dehumidification, air mover runs but compressor does not.**

1. Bad connection in compressor circuit
2. Safety float switch closed, check pump reservoir
3. Defective compressor capacitor
4. Defective compressor overload
5. Defective compressor
6. Defective control board

**Air mover does not run. Compressor runs briefly but cycles on and off.**

1. Loose connection in blower circuit
2. Obstruction prevents impeller rotation
3. Defective air mover

**Unit removes some water but not as much as expected.**

1. Air temperature and/or humidity have dropped
2. Humidity and/or temperature measurement is out of calibration
3. Defective defrost thermistor
4. Defective humidity sensor

**Unit runs but does not pump water.**

1. Hose kinked or plugged
2. Pump motor defective
3. Pump check valve plugged
4. Bad connection in pump circuit
5. Hose disconnected internally
6. Float switch

**Unit pumps water automatically but not when PURGE button is pushed.**

1. Bad connection in PURGE button circuit
2. Defective control board

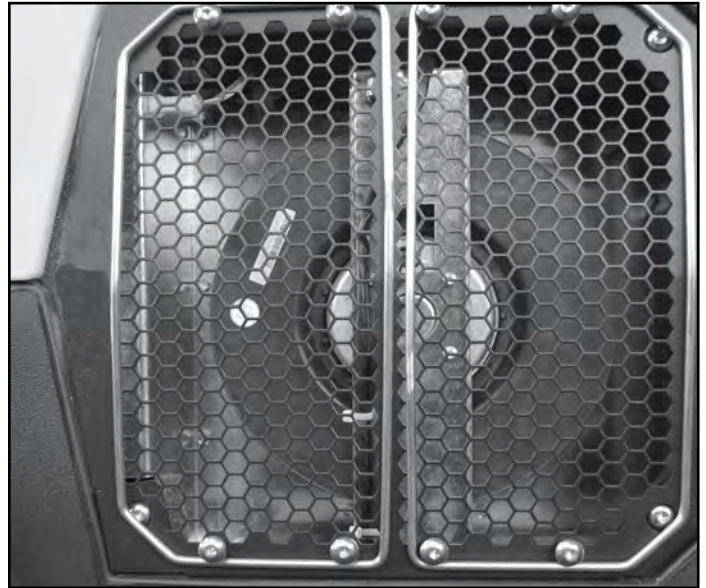
**Evaporator coil frosted continuously, low dehumidifying capacity.**

1. Defrost thermistor loose or defective
2. Low refrigerant charge
3. Dirty air filter or restricted air flow
4. Upper housing is not sealed to lower housing

**Compressor runs with POWER button OFF.**

1. Defective control board

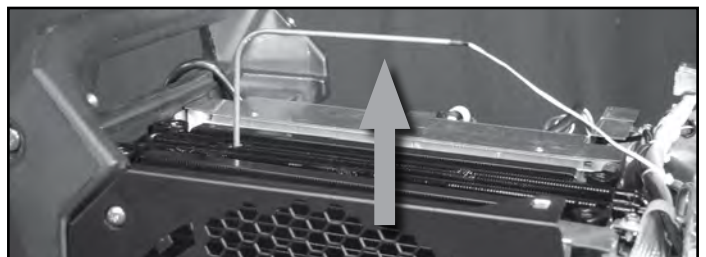
### 5.3.1 Air Mover



The air movement is created by an impeller. If defective, the complete assembly must be replaced.

1. Unplug power cord
2. Remove the exhaust grill
3. Disconnect the impeller leads
4. Remove the impeller bracket
5. Remove the four screws holding the impeller to the mounting plate
6. Reassemble the new impeller using the above procedure in reverse

### 5.3.2 Thermistor Probe



A thermistor is used to sense the temperature of the evaporator coil. It is inserted into the evaporator coil thru the top. To replace the thermistor probe:

1. Unplug the dehumidifier
2. Remove the top housing (3/8" driver)
3. Pull thermistor probe up and out of evaporator coil
4. Remove electrical box cover (T20 Torx)
5. Unthread thermistor probe wire from harness
6. Unplug thermistor probe connector on control board
7. Reassemble thermistor probe and dehumidifier using the above procedure in reverse



### 5.3.3 Condensate Pump

The internal condensate pump removes water that collects in the reservoir.

To replace the condensate pump:

1. Unplug the unit
2. Remove the top housing (3/8" driver)
3. Unplug the pump hose, electrical connector and the communication cable.



4. Remove pump
  - a. Using pliers, compress and remove spring hose clamps to detach hoses from pump.
  - b. Remove 4 - T-20 torx screws holding pump and pump cord clamps.



5. Remove pump by lifting up and out of the tabs on the front side of the pump.
6. Reinstall in reverse order

### 5.3.4 Float Switch

The float safety switch activates the pump when the water rises too high in the condensate reservoir. The float switch also turns off the compressor until the water level lowers and disengages the switch.

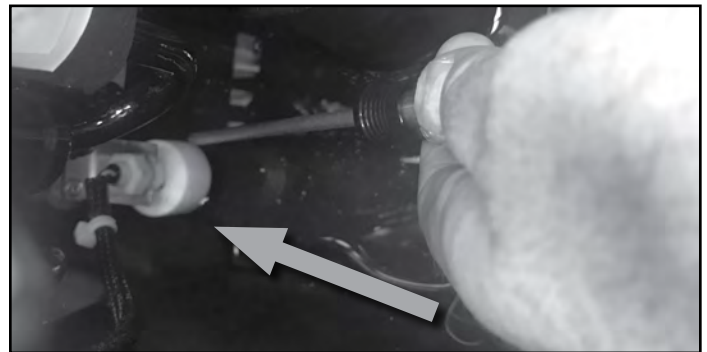
**\*\*\*IMPORTANT\*\*\*** - If the float switch is stuck in the up position for more than 60 seconds, a reservoir full error will occur.

The possible causes of this error are as follows:

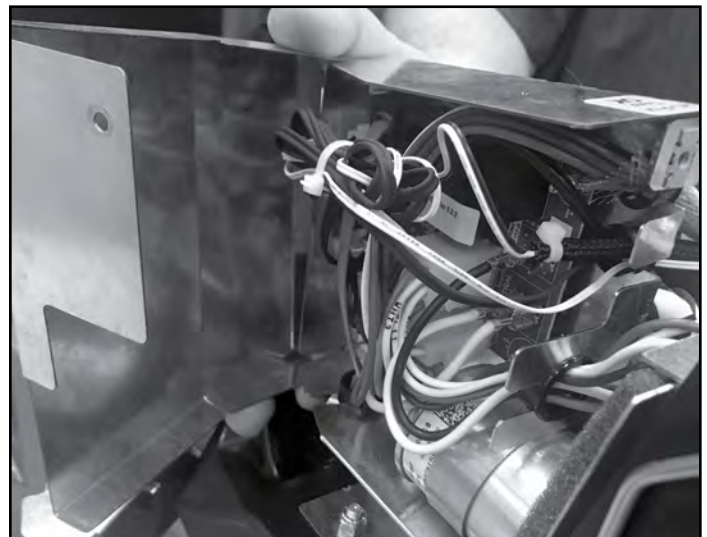
- Broken pump
- Blockage on hose
- Mechanical binding of the float switch

To replace the float switch:

1. Unplug the unit
2. Remove top housing (3/8" driver)
3. Check to see that the float moves freely. If the float needs to be replaced proceed to step 4



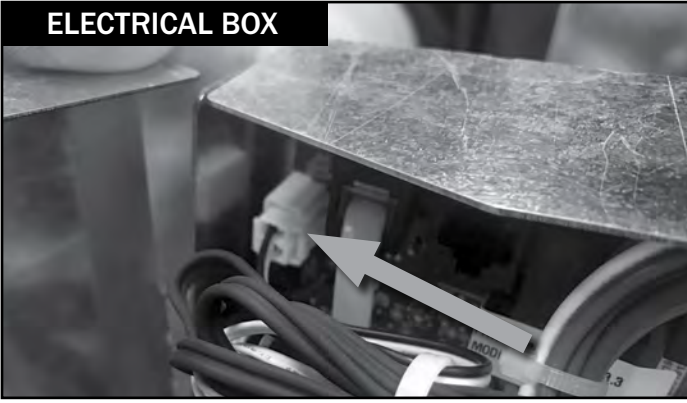
4. Open the electrical box cover (T20 Torx)



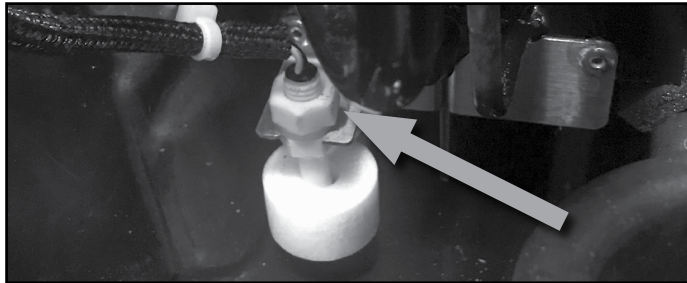


5. Unplug the Float switch wires from the control board

### ELECTRICAL BOX



6. Unscrew the float switch from the bracket



7. Replace the float switch

## 6 Options & Accessories

4038558 Air Filter, Pleated, 12" x 14" x 1" MERV 10

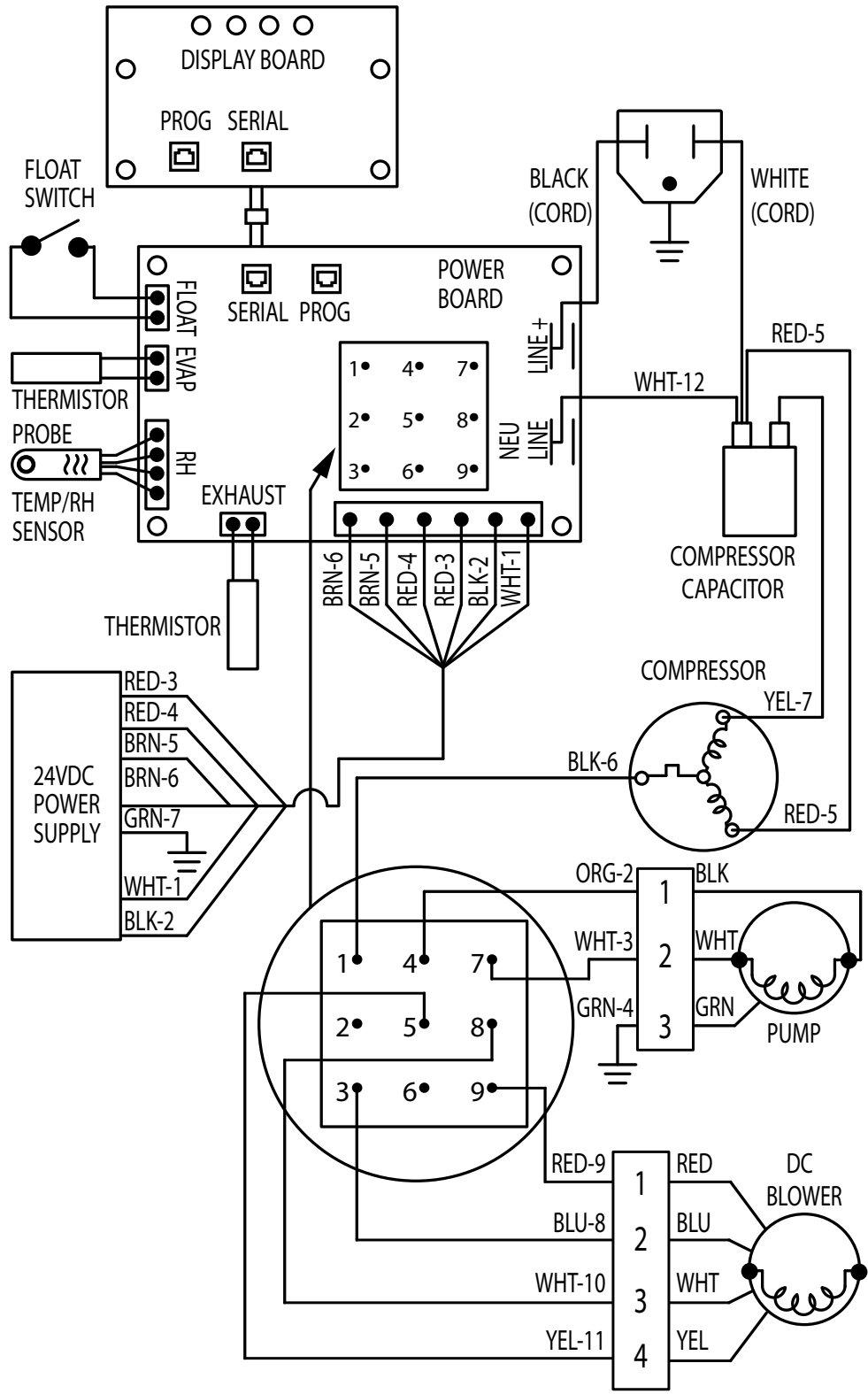
4024935 Phoenix Lay Flat 10" Round x 250'

4024936 Phoenix Lay Flat 14" Round x 250'

4024750 Flex Duct 12" x 25'



# 7 Wiring Diagram



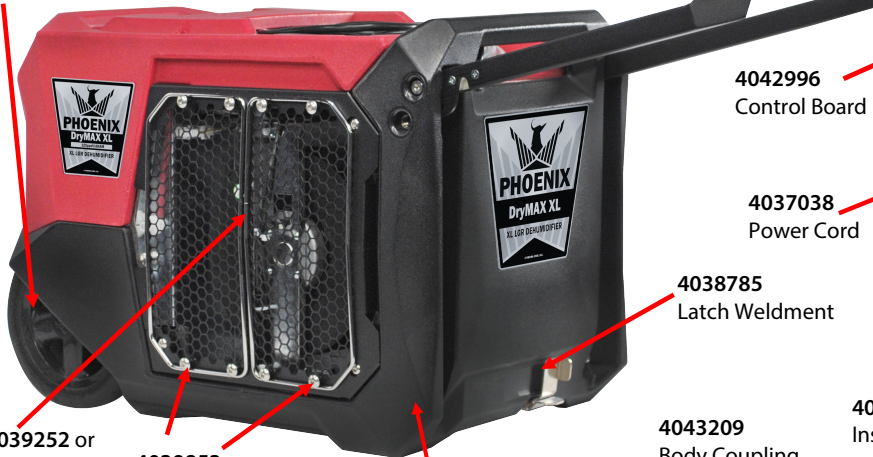
P/N 4038719



# 8 Service Parts

Wheel Assembly  
4041598 Left  
4041599 Right

4039619 or 4041613  
Handle Weldment



4039252 or 4041732  
Outlet Grill

4039853  
Duct Ring 10"  
(optional)

4039854  
Duct Ring 14"  
Not Pictured

4042996  
Control Board

4037038  
Power Cord

4038785  
Latch Weldment



4024916  
Condensate Hose

4043209  
Body Coupling  
on Hose .25

4043208  
Insert Coupling  
on Hose .25

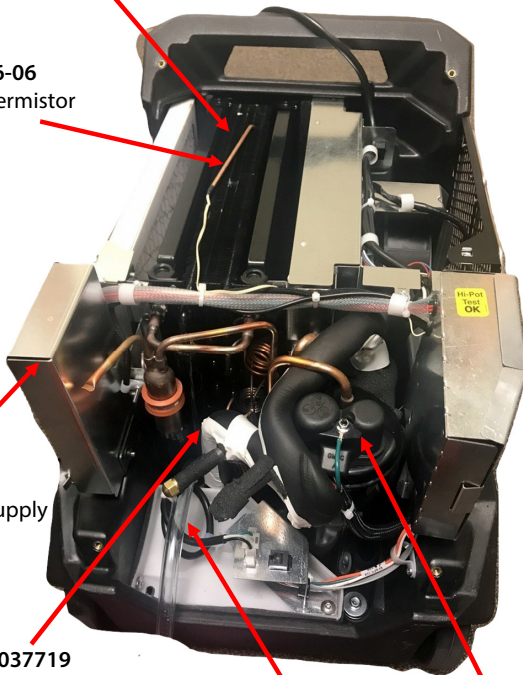
4026307  
Insert Coupling on Unit .38



Lower Housing Black  
4038462-02 Gray  
4038462-03 Chartreuse  
4038462-04 Navy Blue  
4038462-11 Black

4039296-02  
Evap Coil Pack

4034716-06  
Evap Thermistor



4038908-01  
DC Power Supply

4037719  
Float Switch

4039532-01  
Condensate Pump

4035407  
Compressor

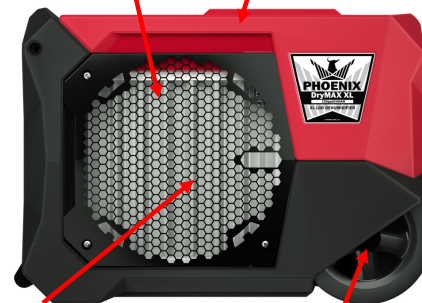


4036848  
Humidity/Temp Sensor

4038559  
Impeller

Upper Housing  
4038463-01 Black  
4038463-02 Gray  
4038463-03 Chartreuse  
4038463-04 Navy Blue  
4038463-05 Green  
4038463-07 Fire Red  
4038463-16 Turquoise  
4038463-18 Red Granite  
4038463-09 Blue Granite  
4038463-27 Orange

4038558  
Filter 12x14x1



4039251 or 4041731  
Inlet Grill

4038742-01—8" Rubber Wheel or  
4041598 — Le/ Wheel Assembly

**\* For compressor and coil issues please contact Phoenix Technical Support –608-237-8400.**



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**Therma-Stor** LLC  
4201 LIEN RD. • MADISON, WI 53704



**DRYMAX XL | XL LGR DEHUMIDIFIER**

**PHOENIX**

**LIMITED WARRANTY**

**Warrantor:**

Therma-Stor LLC

4201 Lien Rd.

Madison, WI 53704

Telephone: 1-800-533-7533

**Who Is Covered:** This warranty extends only to the original end-user of the Phoenix DryMAX XL dehumidifier and may not be assigned or transferred.

**Year One:** Therma-Stor LLC warrants that, for one (1) year the Phoenix DryMAX XL dehumidifier will operate free from any defects in materials and workmanship, or Therma-Stor LLC will, at its option, repair or replace the defective part(s), free of any charge.

**Year(s) Two Through Three:** Therma-Stor LLC further warrants that for a period of five (3) years, the condensate pump of the Phoenix DryMAX BLE dehumidifier will operate free of any defects in material or workmanship, or Therma-Stor LLC, at its option, will repair or replace the defective part(s), provided that all labor and transportation charges for the part(s) shall be borne by the end-user.

**Year(s) Two Through Five:** Therma-Stor LLC further warrants that for a period of five (5) years, the condenser, evaporator, and compressor of the Phoenix DryMAX XL dehumidifier will operate free of any defects in material or workmanship, or Therma-Stor LLC, at its option, will repair or replace the defective part(s), provided that all labor and transportation charges for the part(s) shall be borne by the end-user.

**Year(s) One Through Seven:** Materials and workmanship of the housing are covered.

**End-User Responsibilities:** Warranty service must be performed by a Servicer authorized by Therma-Stor LLC. If the end-user is unable to locate or obtain warranty service from an authorized Servicer, he should call Therma-Stor LLC at the above number and ask for the Therma-Stor Service Department, which will then arrange for covered warranty service. Warranty service will be performed during normal working hours.

The end-user must present proof of purchase (lease) upon request, by use of the warranty card or other reasonable and reliable means. The end-user is responsible for normal care. This warranty does not cover any defect, malfunction, etc. resulting from misuse, abuse, lack of normal care, corrosion, freezing, tampering, modification, unauthorized or improper repair or installation, accident, acts of nature or any other cause beyond Therma-Stor LLC's reasonable control.

**Limitation and Exclusions:** If any Phoenix DryMAX XL Dehumidifier part is repaired or replaced, the new part shall be warranted for only the remainder of the original warranty period applicable thereto (but all warranty periods will be extended by the period of time, if any, that the Phoenix DryMAX XL Dehumidifier is out of service while awaiting covered warranty service).

**UPON THE EXPIRATION OF THE WRITTEN WARRANTY APPLICABLE TO THE Phoenix DryMAX XL DEHUMIDIFIER OR ANY PART THEREOF, ALL OTHER WARRANTIES IMPLIED BY LAW, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL ALSO EXPIRE. ALL WARRANTIES MADE BY THERMA-STOR LLC ARE SET FORTH HEREIN, AND NO CLAIM MAY BE MADE AGAINST THERMA-STOR LLC BASED ON ANY ORAL WARRANTY. IN NO EVENT SHALL THERMA-STOR LLC, IN CONNECTION WITH THE SALE, INSTALLATION, USE, REPAIR OR REPLACEMENT OF ANY Phoenix DryMAX XL DEHUMIDIFIER OR PART THEREOF BE LIABLE UNDER ANY LEGAL THEORY FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES INCLUDING WITHOUT LIMITATION WATER DAMAGE (THE END-USER SHOULD TAKE PRECAUTIONS AGAINST SAME), LOST PROFITS, DELAY, OR LOSS OF USE OR DAMAGE TO ANY REAL OR PERSONAL PROPERTY.**

Some states do not allow limitations on how long an implied warranty lasts, and some do not allow the exclusion or limitation of incidental or consequential damages, so one or both of these limitations may not apply to you.

**Legal Rights:** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

